ACCU-CHEK®
SmartGuide

mySugr®

# How to move to the mySugr app

## Quick Start Guide

The Accu-Chek SmartGuide and Predict apps[1] are moving to the mySugr app, and it is important that you make the switch. After the changeover period ends, new Accu-Chek SmartGuide CGM sensors will pair exclusively with the mySugr app.

**Download the mySugr app now!**

Download on the App Store | GET IT ON Google Play

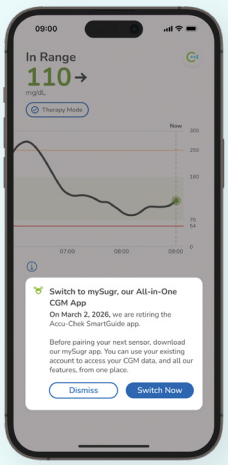
### Make the switch in only a few taps

**Step 1**
Download the mySugr app

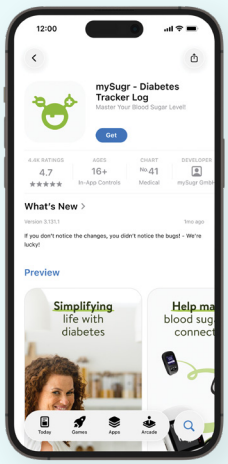
**Step 2**
Log in with existing account

**Step 3**
Follow quick onboarding

**1**

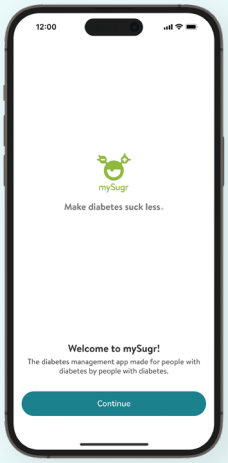



You will receive a notification in your Accu-Chek SmartGuide app informing you to switch

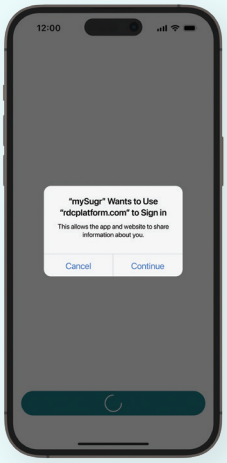



Download or update the mySugr app in the App Store or Google Play

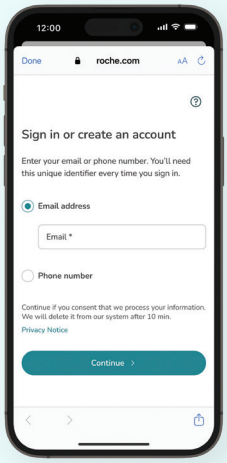
**2**



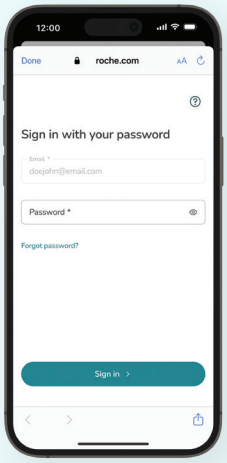

Open the mySugr app and select “Continue”




You will be directed to the Roche platform to sign in



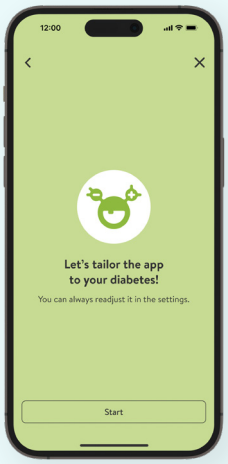

It is important that you select email sign-in and enter the one linked to your Accu-Chek account



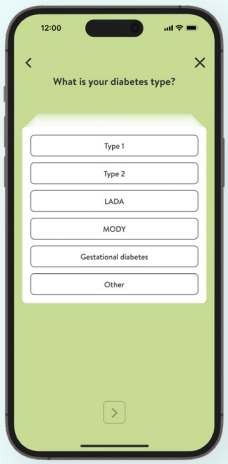

Next, sign in with your current Accu-Chek password

1. Accu-Chek SmartGuide app and Accu-Chek SmartGuide Predict app.

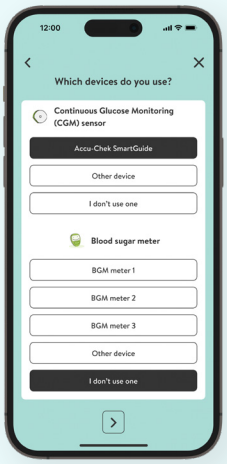
3



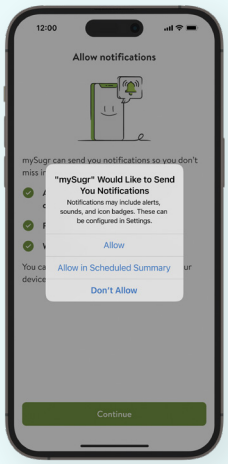

After you sign in, follow the quick onboarding steps




Set your diabetes type, insulin therapy, use of medication, units of measure, and glucose ranges




When choosing your device, select “Accu-Chek SmartGuide”




Lastly, make sure to allow notifications




## All set!

After the onboarding, you are ready to pair your next Accu-Chek SmartGuide CGM sensor in the mySugr app.

**We recommend switching to the mySugr app at your next sensor change.**

## Need help?

You can contact our customer service team by:

- Phone at 800 8500 311
- Email at smartguide.sa@roche.com

## Find out more

Scan the code to visit our website for more details on the changeover process

rochediabetescareme.com

Roche

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